









Failure Analysis and Reliability Engineer

QP Code: ELE/Q0121

Version: 1.0

NSQF Level: 5

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ELE/Q0121: Failure Analysis and Reliability Engineer

Brief Job Description

A Failure Analysis and Reliability Engineer is responsible to prepare failure analysis flow & to rectify the failures. The individual is also responsible for verification and resolution by working together with several cross-functional teams for reliability flow, test requirements as per JEDEC standards.

Personal Attributes

The individual must have an aptitude for details along with analytical and problem-solving skills. The person should be able to work in co-ordination with others. The individual should be able to communicate appropriately, both verbally and in writing.

Applicable National Occupational Standards (NOS)

Compulsory NOS:

- 1. ELE/N0160: Operate chemical-related process
- 2. ELE/N0161: Operate optical microscope and X-Ray Machine

3. <u>ELE/N0162: Operate Scanning Electron Microscope (SEM), Confocal Scanning Electron Microscopy</u> (<u>CSEM</u>) & Focused Ion Beam (FIB)

- 4. ELE/N0163: Understanding of full failure Analysis flow
- 5. ELE/N0164: Report Preparation & guidance to the Process Engineer
- 6. ELE/N0165: Reliability Flow & Testing
- 7. ELE/N9905: Work effectively at the workplace
- 8. ELE/N1002: Apply health and safety practices at the workplace

Qualification Pack (QP) Parameters

| Sector | Electronics |
|------------|----------------------------|
| Sub-Sector | Semiconductor & Components |
| Occupation | Production-S&C |
| Country | India |









| NSQF Level | 5 |
|---|---|
| Credits | NA |
| Aligned to NCO/ISCO/ISIC Code | NCO-2015/NIL |
| Minimum Educational Qualification & Experience | Diploma (after 10th (Electrical or Electronics Engineering) with 3 Years of Relevant experience OR Diploma after 12th (Electrical or Electronics Engineering) with 1 Year of Relevant experience) OR B.E./B.Tech (Degree in Electrical or Electronics Engineering) OR Certificate-NSQF (Level-4 in semiconductor domain) with 2 Years of experience relevant |
| Minimum Level of Education for Training in School | Not Applicable |
| Pre-Requisite License or Training | NA |
| Minimum Job Entry Age | 20 Years |
| Last Reviewed On | 31/03/2022 |
| Next Review Date | 31/07/2025 |
| NSQC Approval Date | 31/03/2022 |
| Version | 1.0 |
| Reference code on NQR | 2022/EHW/ESSC/05629 |
| NQR Version | 1.0 |







ELE/N0160: Operate chemical-related process

Description

The OS unit is about operating chemical-related process.

Scope

The scope covers the following :

- X Section
- De-Cap
- Solder Mask Removal

Elements and Performance Criteria

X Section

To be competent, the user/individual on the job must be able to:

- **PC1.** understand the polishing machine
- PC2. operate the polishing machine
- PC3. verify the X Section procedure
- PC4. verify the Chemical Slurry usage procedure
- PC5. check Grinding Paper
- PC6. determine the difference between dry and wet polish

De-Cap

To be competent, the user/individual on the job must be able to:

- PC7. operate the procedure of Manual De-Cap
- PC8. operate the Laser De-Cap Machine
- PC9. understand the chemical composition and create the recipe
- PC10. verify document and guide operators for recipe use
- PC11. check the procedure for Multi-Die De-Cap
- PC12. monitor the procedure to avoid any mishappening (How to use Chemicals)

Solder Mask Removal

To be competent, the user/individual on the job must be able to:

- PC13. identify the chemical composition and temperature to remove the solder mask
- PC14. ensure to generate recipes and usages flow documents
- PC15. manage to guide the operator to use recipes

Knowledge and Understanding (KU)

The individual on the job needs to know and understand:

KU1. how to identify the die dimensions and back grinding processes









- **KU2.** the importance of analyzing the die attach film/material properties and thickness requirements
- KU3. how to evaluate the curing and attaching conditions of die-attach film/material
- **KU4.** how to recognize the structure of stacking (die thickness and substrate thickness with die attach film/material thickness)
- **KU5.** how to specify the bonding force, pick & place location, curing parameters inside the oven, etc.
- **KU6.** the procedure of setting up all process parameters, such as bonding force, placements, attaching speed, adhesive thickness, wafer and substrate location moving speed, etc.
- **KU7.** how to set to run dummy samples
- **KU8.** the importance of taking measurements to ensure all dimensions are within specification
- **KU9.** the importance of repeating the criteria until the specified criteria are met
- KU10. how to turn major input parameters into Standard Operating Procedure (SOP)
- **KU11.** the importance of preparing full SOP and releasing it to production, and considering the special requirements, if required
- **KU12.** the importance of identifying the parameters for the new product verification process
- KU13. how to prepare a copy of the old recipe to perform a similar program
- **KU14.** the importance of identifying and making changes as per the product specification requirements
- **KU15.** how to run dummy measurements, Calculate Process Capability (CPK), Process Performance (PPK), and other quality parameters
- **KU16.** the importance and process of verifying the real product using various quality and reliability checks
- KU17. the importance of preparing for mass production after all QCs are passed
- KU18. how to use Automatic Computer-Aided Design (AUTO-CAD) software
- **KU19.** the procedure of preparing process flow with clear specifications, such as temperature, speed, water flow, vacuumed, etc.
- **KU20.** the importance of preparing the SOP with pictures, visuals, data charts to ensure it is more understandable to operators
- **KU21.** the importance of identifying the training needs of operators on SOP flow
- KU22. the process of preparing the travelling card with the defined process or program name/ code
- KU23. the importance of ensuring the quality of all the travelling cards released to production
- KU24. the importance of performing regular inspection of programs
- **KU25.** the importance of performing regular inspection of data, such as yield, failure, etc.
- **KU26.** the importance of preparing for emergencies

Generic Skills (GS)

User/individual on the job needs to know how to:

- **GS1.** maintain work-related notes and records
- GS2. read the relevant literature to get the latest updates about the field of work
- GS3. listen attentively to understand the information/ instructions being shared









- GS4. communicate politely and professionally
- **GS5.** plan and prioritize tasks to ensure timely completion
- **GS6.** co-ordinate with the co-workers to achieve the work objectives
- $\ensuremath{\textbf{GS7.}}$ evaluate all possible solutions to a problem to select the best one
- GS8. take quick decisions to deal with workplace emergencies/ accidents







Assessment Criteria

| Assessment Criteria for Outcomes | Theory Marks | Practical Marks | Project Marks | Viva Marks |
|--|-----------------|--------------------|------------------|---------------|
| X Section | 16 | 20 | - | 4 |
| PC1. understand the polishing machine | 3 | 4 | - | 1 |
| PC2. operate the polishing machine | 3 | 4 | - | 1 |
| PC3. verify the X Section procedure | 3 | 3 | - | 1 |
| PC4. verify the Chemical Slurry usage procedure | 3 | 3 | - | 1 |
| PC5. check Grinding Paper | 2 | 3 | - | - |
| PC6. determine the difference between dry and wet polish | 2 | 3 | - | - |
| De-Cap | 16 | 20 | - | 4 |
| PC7. operate the procedure of Manual De-Cap | 3 | 4 | - | 1 |
| PC8. operate the Laser De-Cap Machine | 3 | 4 | - | 1 |
| PC9. understand the chemical composition and create the recipe | 3 | 3 | - | 1 |
| PC10. verify document and guide operators for recipe use | 3 | 3 | - | 1 |
| PC11. check the procedure for Multi-Die De-Cap | 2 | 3 | - | - |
| PC12. monitor the procedure to avoid any mishappening (How to use Chemicals) | 2 | 3 | - | - |
| Solder Mask Removal | 8 | 10 | - | 2 |
| PC13. identify the chemical composition and temperature to remove the solder mask | 3 | 4 | - | 1 |
| PC14. ensure to generate recipes and usages flow documents | 3 | 3 | - | 1 |
| PC15. manage to guide the operator to use recipes | 2 | 3 | - | - |









| Assessment Criteria for Outcomes | Theory | Practical | Project | Viva |
|----------------------------------|--------|-----------|---------|-------|
| | Marks | Marks | Marks | Marks |
| NOS Total | 40 | 50 | - | 10 |









National Occupational Standards (NOS) Parameters

| NOS Code | ELE/N0160 |
|---------------------|----------------------------------|
| NOS Name | Operate chemical-related process |
| Sector | Electronics |
| Sub-Sector | Semiconductor & Components |
| Occupation | Production-S&C |
| NSQF Level | 5 |
| Credits | TBD |
| Version | 1.0 |
| Last Reviewed Date | 31/03/2022 |
| Next Review Date | 31/07/2025 |
| NSQC Clearance Date | 31/03/2022 |







ELE/N0161: Operate optical microscope and X-Ray Machine

Description

The OS unit is about operating optical microscope and X-Ray Machine.

Scope

The scope covers the following :

- Operate High-End Microscope
- Operate Low-End Microscope
- Operate X-Ray Machine

Elements and Performance Criteria

Operate High-End Microscope

To be competent, the user/individual on the job must be able to:

- PC1. understand Microscope and its accessories (Lenses etc)
- PC2. operate Microscope
- PC3. verify the measurements
- PC4. analyze the data
- PC5. verify the calibration process
- PC6. check and Fix Minor Errors
- PC7. verify and generate recipes/Programs to do automatic measurement

Operate Low-End Microscope

To be competent, the user/individual on the job must be able to:

- PC8. understand Microscope and its accessories (Lenses etc)
- PC9. operate Microscope
- PC10. verify the measurements
- PC11. analyze the data
- PC12. verify the calibration process
- PC13. check and ix Minor Errors

Operate X-Ray Machine

To be competent, the user/individual on the job must be able to:

- PC14. understand X-Ray and its accessories (Lenses etc)
- PC15. operate X-Ray Machine
- PC16. inspects wires, metal layers, passive component issues, etc
- PC17. analyze the data
- PC18. verify the calibration process
- PC19. check and ix minor errors
- PC20. verify and generate recipes/Programs to do automatic measurement







Knowledge and Understanding (KU)

The individual on the job needs to know and understand:

- KU1. how to identify the die dimensions and back grinding processes
- **KU2.** the importance of analyzing the die attach film/material properties and thickness requirements
- KU3. how to evaluate the curing and attaching conditions of die-attach film/material
- **KU4.** how to recognize the structure of stacking (die thickness and substrate thickness with die attach film/material thickness)
- **KU5.** how to specify the bonding force, pick & place location, curing parameters inside the oven, etc.
- **KU6.** the procedure of setting up all process parameters, such as bonding force, placements, attaching speed, adhesive thickness, wafer and substrate location moving speed, etc.
- **KU7.** how to set to run dummy samples
- **KU8.** the importance of taking measurements to ensure all dimensions are within specification
- KU9. the importance of repeating the criteria until the specified criteria are met
- KU10. how to turn major input parameters into Standard Operating Procedure (SOP)
- **KU11.** the importance of preparing full SOP and releasing it to production, and considering the special requirements, if required
- **KU12.** the importance of identifying the parameters for the new product verification process
- KU13. how to prepare a copy of the old recipe to perform a similar program
- **KU14.** the importance of identifying and making changes as per the product specification requirements
- **KU15.** how to run dummy measurements, Calculate Process Capability (CPK), Process Performance (PPK), and other quality parameters
- **KU16.** the importance and process of verifying the real product using various quality and reliability checks
- **KU17.** the importance of preparing for mass production after all QCs are passed
- KU18. how to use Automatic Computer-Aided Design (AUTO-CAD) software
- **KU19.** the procedure of preparing process flow with clear specifications, such as temperature, speed, water flow, vacuumed, etc.
- **KU20.** the importance of preparing the SOP with pictures, visuals, data charts to ensure it is more understandable to operators
- KU21. the importance of identifying the training needs of operators on SOP flow
- KU22. the process of preparing the travelling card with the defined process or program name/ code
- KU23. the importance of ensuring the quality of all the travelling cards released to production
- **KU24.** the importance of performing regular inspection of programs
- **KU25.** the importance of performing regular inspection of data, such as yield, failure, etc.
- KU26. the importance of preparing for emergencies

Generic Skills (GS)









User/individual on the job needs to know how to:

- GS1. maintain work-related notes and records
- GS2. read the relevant literature to get the latest updates about the field of work
- GS3. listen attentively to understand the information/ instructions being shared
- GS4. communicate politely and professionally
- GS5. plan and prioritize tasks to ensure timely completion
- GS6. co-ordinate with the co-workers to achieve the work objectives
- GS7. evaluate all possible solutions to a problem to select the best one
- GS8. take quick decisions to deal with workplace emergencies/ accidents







Assessment Criteria

| Assessment Criteria for Outcomes | Theory Marks | Practical Marks | Project Marks | Viva Marks |
|--|-----------------|--------------------|------------------|---------------|
| Operate High-End Microscope | 16 | 20 | - | 4 |
| PC1. understand Microscope and its accessories (Lenses etc) | 3 | 4 | - | 1 |
| PC2. operate Microscope | 3 | 4 | - | 1 |
| PC3. verify the measurements | 2 | 4 | - | 1 |
| PC4. analyze the data | 2 | 2 | - | 1 |
| PC5. verify the calibration process | 2 | 2 | - | - |
| PC6. check and Fix Minor Errors | 2 | 2 | - | - |
| PC7. verify and generate recipes/Programs to do automatic measurement | 2 | 2 | - | - |
| Operate Low-End Microscope | 8 | 10 | - | 4 |
| PC8. understand Microscope and its accessories (Lenses etc) | 2 | 2 | - | 1 |
| PC9. operate Microscope | 2 | 2 | - | 1 |
| PC10. verify the measurements | 1 | 2 | - | 1 |
| PC11. analyze the data | 1 | 2 | - | 1 |
| PC12. verify the calibration process | 1 | 1 | - | _ |
| PC13. check and ix Minor Errors | 1 | 1 | - | - |
| Operate X-Ray Machine | 16 | 20 | - | 2 |
| PC14. understand X-Ray and its accessories (Lenses etc) | 3 | 4 | - | 1 |
| PC15. operate X-Ray Machine | 3 | 4 | - | 1 |
| PC16. inspects wires, metal layers, passive component issues, etc | 2 | 4 | - | - |
| PC17. analyze the data | 2 | 2 | - | - |
| PC18. verify the calibration process | 2 | 2 | - | - |









| Assessment Criteria for Outcomes | Theory Marks | Practical Marks | Project Marks | Viva Marks |
|---|-----------------|--------------------|------------------|---------------|
| PC19. check and ix minor errors | 2 | 2 | - | - |
| PC20. verify and generate recipes/Programs to do automatic measurement | 2 | 2 | - | - |
| NOS Total | 40 | 50 | - | 10 |









National Occupational Standards (NOS) Parameters

| NOS Code | ELE/N0161 |
|---------------------|--|
| NOS Name | Operate optical microscope and X-Ray Machine |
| Sector | Electronics |
| Sub-Sector | Semiconductor & Components |
| Occupation | Production-S&C |
| NSQF Level | 5 |
| Credits | TBD |
| Version | 1.0 |
| Last Reviewed Date | 31/03/2022 |
| Next Review Date | 31/07/2025 |
| NSQC Clearance Date | 31/03/2022 |







ELE/N0162: Operate Scanning Electron Microscope (SEM), Confocal Scanning Electron Microscopy (CSEM) & Focused Ion Beam (FIB)

Description

The OS unit is about operating Scanning Electron Microscope (SEM), Confocal Scanning Electron Microscopy (CSEM) & Focused Ion Beam (FIB).

Scope

The scope covers the following :

- Operate Scanning Electron Microscope (SEM)
- Operate Confocal Scanning Acoustic Microscopy (CSAM)
- Operate Focused Ion Beam (FIB)

Elements and Performance Criteria

Operate Scanning Electron Microscope (SEM)

To be competent, the user/individual on the job must be able to:

- **PC1.** understand the SEM basic principles
- PC2. check and verify the materials
- PC3. install the samples
- PC4. analyze sample and measurement
- PC5. check the Energy Dispersive X-Ray Analysis (EDX)
- PC6. prepare procedure and document
- PC7. guide train operators & technicians
- PC8. verify the calibration process

Operate Confocal Scanning Acoustic Microscopy (CSAM)

To be competent, the user/individual on the job must be able to:

- **PC9.** understand the CSAM Basic Principles (Sound Waves Reflections, Deflections, Transmissions, etc)
- PC10. operate CSAM
- PC11. analyze the reflected waves
- PC12. analyze the data
- PC13. verify the calibration process
- PC14. check load and unload samples

Operate Focused Ion Beam (FIB)

To be competent, the user/individual on the job must be able to:

- **PC15.** understand the FIB basic principles
- PC16. check and verify the materials
- PC17. install the samples
- PC18. analyze sample and measurement







- PC19. check the Energy Dispersive X-Ray Analysis (EDX)
- PC20. prepare procedure and document
- PC21. guide Train Operators & Technicians
- PC22. verify the calibration process

Knowledge and Understanding (KU)

The individual on the job needs to know and understand:

- KU1. how to identify the die dimensions and back grinding processes
- **KU2.** the importance of analyzing the die attach film/material properties and thickness requirements
- KU3. how to evaluate the curing and attaching conditions of die-attach film/material
- **KU4.** how to recognize the structure of stacking (die thickness and substrate thickness with die attach film/material thickness)
- **KU5.** how to specify the bonding force, pick & place location, curing parameters inside the oven, etc.
- **KU6.** the procedure of setting up all process parameters, such as bonding force, placements, attaching speed, adhesive thickness, wafer and substrate location moving speed, etc.
- KU7. how to set to run dummy samples
- **KU8.** the importance of taking measurements to ensure all dimensions are within specification
- **KU9.** the importance of repeating the criteria until the specified criteria are met
- KU10. how to turn major input parameters into Standard Operating Procedure (SOP)
- **KU11.** the importance of preparing full SOP and releasing it to production, and considering the special requirements, if required
- **KU12.** the importance of identifying the parameters for the new product verification process
- KU13. how to prepare a copy of the old recipe to perform a similar program
- **KU14.** the importance of identifying and making changes as per the product specification requirements
- **KU15.** how to run dummy measurements, Calculate Process Capability (CPK), Process Performance (PPK), and other quality parameters
- **KU16.** the importance and process of verifying the real product using various quality and reliability checks
- KU17. the importance of preparing for mass production after all QCs are passed
- KU18. how to use Automatic Computer-Aided Design (AUTO-CAD) software
- **KU19.** the procedure of preparing process flow with clear specifications, such as temperature, speed, water flow, vacuumed, etc.
- **KU20.** the importance of preparing the SOP with pictures, visuals, data charts to ensure it is more understandable to operators
- **KU21.** the importance of identifying the training needs of operators on SOP flow
- KU22. the process of preparing the travelling card with the defined process or program name/ code
- KU23. the importance of ensuring the quality of all the travelling cards released to production
- KU24. the importance of performing regular inspection of programs







- **KU25.** the importance of performing regular inspection of data, such as yield, failure, etc.
- KU26. the importance of preparing for emergencies

Generic Skills (GS)

User/individual on the job needs to know how to:

- GS1. maintain work-related notes and records
- **GS2.** read the relevant literature to get the latest updates about the field of work
- GS3. listen attentively to understand the information/ instructions being shared
- GS4. communicate politely and professionally
- GS5. plan and prioritize tasks to ensure timely completion
- GS6. co-ordinate with the co-workers to achieve the work objectives
- GS7. evaluate all possible solutions to a problem to select the best one
- GS8. take quick decisions to deal with workplace emergencies/ accidents







Assessment Criteria

| Assessment Criteria for Outcomes | Theory Marks | Practical Marks | Project Marks | Viva Marks |
|---|-----------------|--------------------|------------------|---------------|
| Operate Scanning Electron Microscope (SEM) | 16 | 18 | - | 4 |
| PC1. understand the SEM basic principles | 2 | 3 | - | 1 |
| PC2. check and verify the materials | 2 | 3 | - | 1 |
| PC3. install the samples | 2 | 2 | - | 1 |
| PC4. analyze sample and measurement | 2 | 2 | - | 1 |
| PC5. check the Energy Dispersive X-Ray Analysis (EDX) | 2 | 2 | - | - |
| PC6. prepare procedure and document | 2 | 2 | - | - |
| PC7. guide train operators & technicians | 2 | 2 | - | - |
| PC8. verify the calibration process | 2 | 2 | - | - |
| <i>Operate Confocal Scanning Acoustic Microscopy (CSAM)</i> | 8 | 14 | - | 2 |
| PC9. understand the CSAM Basic Principles (Sound Waves Reflections, Deflections, Transmissions, etc) | 2 | 3 | - | 1 |
| PC10. operate CSAM | 2 | 3 | - | 1 |
| PC11. analyze the reflected waves | 1 | 2 | - | - |
| PC12. analyze the data | 1 | 2 | - | - |
| PC13. verify the calibration process | 1 | 2 | - | - |
| PC14. check load and unload samples | 1 | 2 | - | - |
| Operate Focused Ion Beam (FIB) | 16 | 18 | - | 4 |
| PC15. understand the FIB basic principles | 2 | 3 | - | 1 |
| PC16. check and verify the materials | 2 | 3 | - | 1 |
| PC17. install the samples | 2 | 2 | - | 1 |
| PC18. analyze sample and measurement | 2 | 2 | - | 1 |









| Assessment Criteria for Outcomes | Theory Marks | Practical Marks | Project Marks | Viva Marks |
|---|-----------------|--------------------|------------------|---------------|
| PC19. check the Energy Dispersive X-Ray Analysis (EDX) | 2 | 2 | - | - |
| PC20. prepare procedure and document | 2 | 2 | - | - |
| PC21. guide Train Operators & Technicians | 2 | 2 | - | - |
| PC22. verify the calibration process | 2 | 2 | - | - |
| NOS Total | 40 | 50 | - | 10 |







National Occupational Standards (NOS) Parameters

| NOS Code | ELE/N0162 |
|---------------------|--|
| NOS Name | Operate Scanning Electron Microscope (SEM), Confocal Scanning Electron Microscopy (CSEM) & Focused Ion Beam (FIB) |
| Sector | Electronics |
| Sub-Sector | Semiconductor & Components |
| Occupation | Production-S&C |
| NSQF Level | 5 |
| Credits | TBD |
| Version | 1.0 |
| Last Reviewed Date | 31/03/2022 |
| Next Review Date | 31/07/2025 |
| NSQC Clearance Date | 31/03/2022 |







ELE/N0163: Understanding of full failure Analysis flow

Description

The OS unit is about understanding of full failure analysis flow.

Scope

The scope covers the following :

- Electrical Failure Analysis
- Non-Destructive Failure Analysis
- Operate Focused Ion Beam (FIB)

Elements and Performance Criteria

Electrical Failure Analysis

To be competent, the user/individual on the job must be able to:

- PC1. manage electrical tools such as Prober, Small Tester, Multimeters
- PC2. identify product testing pad
- PC3. identify the failure
- PC4. review the internal structure of products
- PC5. check the flow and make the document
- **PC6.** guide train operators & technicians

Non-Destructive Failure Analysis

To be competent, the user/individual on the job must be able to:

- PC7. check the procedures
- PC8. monitor non-destructive failure and analyze the tools
- PC9. prepare standard operating procedures & Documents
- PC10. manage all safety rules and make documents
- **PC11.** prepare a presentation in such a way that helps process engineers to optimize the process to reduce failures
- PC12. perform all the steps with efficiency & accuracy

Operate Focused Ion Beam (FIB)

To be competent, the user/individual on the job must be able to:

- **PC13.** check the procedures
- PC14. monitor non-destructive failure and analyze the tools
- PC15. prepare standard operating procedures & Documents
- PC16. manage all safety rules and make documents
- **PC17.** prepare a presentation in such a way that helps process engineers to optimize the process to reduce failures
- PC18. perform all the steps with efficiency & accuracy









Knowledge and Understanding (KU)

The individual on the job needs to know and understand:

- **KU1.** the importance of defining all die dimensions, stacking combination, and wire bonding parameters
- **KU2.** how to define sample size for each lot to measure all dimensions
- **KU3.** the importance of preparing the measurement techniques in the SOP for operators
- **KU4.** the importance of analyzing the collected data and performing statistical analysis to determine if it is within the specification before releasing the lot to the next step
- KU5. how to identify the consumables pack specifications
- KU6. the importance of regularly inspecting for each consumable
- KU7. how to identify any failure at die attach
- KU8. the importance of ensuring wire bond passes through failure analysis
- KU9. the importance of checking the root cause of each failure
- **KU10.** the importance of defining the short term and long-term actions or failures to reduce the failure rate
- KU11. how to prepare an 8D report
- **KU12.** the importance of preparing the yield data collection for each product
- **KU13.** how to analyze the yield
- KU14. the importance of analyzing data using statistical methods
- KU15. the importance of recording all failures along with actions to avoid future failure
- **KU16.** the importance of performing Research and Development (R&D) and preparing strategies for further improvements
- KU17. the working principle of machines to improve UPH
- KU18. how to develop the design of experiments (DOE) expertise
- KU19. the process of running statistical tools, such as the Joint Manpower Program (JMP)
- KU20. the importance of regularly interacting with customers, suppliers, and internal teams
- KU21. the process generating designs using Auto-CAD

Generic Skills (GS)

User/individual on the job needs to know how to:

- GS1. write work-related notes and maintain relevant records
- GS2. read the relevant literature to get the latest updates about the field of work
- GS3. listen attentively to understand the information/ instructions being shared by the speaker
- GS4. communicate politely and professionally
- GS5. plan and prioritize tasks to ensure timely completion
- GS6. evaluate all possible solutions to a problem to select the best one
- **GS7.** co-ordinate with the co-workers to achieve work objectives
- **GS8.** identify possible disruptions to work and take appropriate preventive measures







GS9. take quick decisions to deal with workplace emergencies/ accidents







Assessment Criteria

| Assessment Criteria for Outcomes | Theory Marks | Practical Marks | Project Marks | Viva Marks |
|---|-----------------|--------------------|------------------|---------------|
| Electrical Failure Analysis | 16 | 18 | - | 4 |
| PC1. manage electrical tools such as Prober, Small Tester, Multimeters | 3 | 4 | - | 1 |
| PC2. identify product testing pad | 3 | 4 | - | 1 |
| PC3. identify the failure | 3 | 3 | - | 1 |
| PC4. review the internal structure of products | 3 | 3 | - | 1 |
| PC5. check the flow and make the document | 2 | 2 | - | - |
| PC6. guide train operators & technicians | 2 | 2 | - | - |
| Non-Destructive Failure Analysis | 12 | 16 | - | 3 |
| PC7. check the procedures | 2 | 3 | - | 1 |
| PC8. monitor non-destructive failure and analyze the tools | 2 | 3 | - | 1 |
| PC9. prepare standard operating procedures & Documents | 2 | 3 | - | 1 |
| PC10. manage all safety rules and make documents | 2 | 3 | - | - |
| PC11. prepare a presentation in such a way that helps process engineers to optimize the process to reduce failures | 2 | 2 | - | - |
| PC12. perform all the steps with efficiency & accuracy | 2 | 2 | - | - |
| Operate Focused Ion Beam (FIB) | 12 | 16 | - | 3 |
| PC13. check the procedures | 2 | 3 | - | 1 |
| PC14. monitor non-destructive failure and analyze the tools | 2 | 3 | - | 1 |
| PC15. prepare standard operating procedures & Documents | 2 | 3 | - | 1 |









| Assessment Criteria for Outcomes | Theory Marks | Practical Marks | Project Marks | Viva Marks |
|---|-----------------|--------------------|------------------|---------------|
| PC16. manage all safety rules and make documents | 2 | 3 | - | - |
| PC17. prepare a presentation in such a way that helps process engineers to optimize the process to reduce failures | 2 | 2 | - | - |
| PC18. perform all the steps with efficiency & accuracy | 2 | 2 | - | - |
| NOS Total | 40 | 50 | - | 10 |







National Occupational Standards (NOS) Parameters

| NOS Code | ELE/N0163 |
|---------------------|---|
| NOS Name | Understanding of full failure Analysis flow |
| Sector | Electronics |
| Sub-Sector | Semiconductor & Components |
| Occupation | Production-S&C |
| NSQF Level | 5 |
| Credits | TBD |
| Version | 1.0 |
| Last Reviewed Date | 31/03/2022 |
| Next Review Date | 31/07/2025 |
| NSQC Clearance Date | 31/03/2022 |







ELE/N0164: Report Preparation & guidance to the Process Engineer

Description

The OS unit is about preparing reports and support engineer during work.

Scope

The scope covers the following :

• Report Preparation and Guidance to Process Engineer

Elements and Performance Criteria

Report Preparation and Guidance to Process Engineer

To be competent, the user/individual on the job must be able to:

- PC1. check the chip packaging and process flow
- PC2. analyze the definitions of failure categories
- PC3. analyze physical failure and electrical failure
- **PC4.** check all failures based on defined categories
- PC5. identify each failure related to the process with accuracy
- PC6. generate a well-defined failure analysis report
- PC7. prepare & present the report to all process engineers and explain the failures
- **PC8.** check the improvements that need to be made and guide process engineers
- PC9. review each failure mode and allows them to decide that the failure is not a physical failure

Knowledge and Understanding (KU)

The individual on the job needs to know and understand:

- KU1. how to prepare the File Allocation Table (FAT) report
- **KU2.** how to identify all specifications as per the organizational standards
- **KU3.** the importance of ensuring the functioning of the main controller and the main panel as per the requirements given to the manufacturer
- **KU4.** the importance of ensuring all equipment consumable specifications, dimensions and other parameters are clearly defined by the process and equipment engineer
- **KU5.** the importance and process of preparing the equipment and process parameters
- **KU6.** the importance of defining and preparing sample size required to buy off machines as per the specifications and CPK Requirements
- KU7. the importance of preparing a comprehensive report to avoid any future issues
- **KU8.** the importance of recording all approvals in the appropriate formats as per the organizational standards
- **KU9.** the importance of ensuring the functioning of the main controller and the main panel as per requirements given to the manufacturer









- **KU10.** the importance of preparing the equipment consumables according to the specifications, dimensions and other parameters defined by the process and equipment engineer
- **KU11.** how to prepare the sample size required to buy off machines and the importance of ensuring it is defined clearly according to the specifications and CPK requirements
- **KU12.** the importance of using low cost and highly reliable raw material and consumables
- **KU13.** how to verify new material to design DOE
- **KU14.** the process of collecting the quality and reliability data for each characterization, feasibility, and building the qualification
- KU15. how to generate the Process Change Notification (PCN)
- **KU16.** the process of transitioning from low volume mass production to high volume mass production
- **KU17.** the characterization phase, feasibility phase, customer sampling phase, and qualification phase is required

Generic Skills (GS)

User/individual on the job needs to know how to:

- **GS1.** write work-related notes and maintain relevant records
- **GS2.** read the relevant literature to get the latest updates about the field of work
- GS3. listen attentively to understand the information/ instructions being shared by the speaker
- GS4. communicate politely and professionally
- GS5. plan and prioritize tasks to ensure timely completion
- GS6. evaluate all possible solutions to a problem to select the best one
- **GS7.** co-ordinate with the co-workers to achieve work objectives
- GS8. identify possible disruptions to work and take appropriate preventive measures
- GS9. take quick decisions to deal with workplace emergencies/ accidents







Assessment Criteria

| Assessment Criteria for Outcomes | Theory Marks | Practical Marks | Project Marks | Viva Marks |
|---|-----------------|--------------------|------------------|---------------|
| <i>Report Preparation and Guidance to Process Engineer</i> | 40 | 50 | - | 10 |
| PC1. check the chip packaging and process flow | 5 | 6 | - | 2 |
| PC2. analyze the definitions of failure categories | 5 | 6 | - | 1 |
| PC3. analyze physical failure and electrical failure | 5 | 6 | - | 1 |
| PC4. check all failures based on defined categories | 5 | 6 | - | 1 |
| PC5. identify each failure related to the process with accuracy | 4 | 6 | - | 1 |
| PC6. generate a well-defined failure analysis report | 4 | 5 | - | 1 |
| PC7. prepare & present the report to all process engineers and explain the failures | 4 | 5 | - | 1 |
| PC8. check the improvements that need to be made and guide process engineers | 4 | 5 | - | 1 |
| PC9. review each failure mode and allows them to decide that the failure is not a physical failure | 4 | 5 | - | 1 |
| NOS Total | 40 | 50 | - | 10 |







National Occupational Standards (NOS) Parameters

| NOS Code | ELE/N0164 |
|---------------------|---|
| NOS Name | Report Preparation & guidance to the Process Engineer |
| Sector | Electronics |
| Sub-Sector | Semiconductor & Components |
| Occupation | Production-S&C |
| NSQF Level | 5 |
| Credits | TBD |
| Version | 1.0 |
| Last Reviewed Date | 31/03/2022 |
| Next Review Date | 31/07/2025 |
| NSQC Clearance Date | 31/03/2022 |







ELE/N0165: Reliability Flow & Testing

Description

The OS unit is about testing and identifing reliability flow.

Scope

The scope covers the following :

- Reliability Test Requirement
- Reliability Test Equipment Operation
- Reliability Procedure and flow

Elements and Performance Criteria

Reliability Test Requirement

To be competent, the user/individual on the job must be able to:

- PC1. identify the customer's reliability requirements
- PC2. verify internal reliability requirements based on customers' requirements
- PC3. prepare a sample for reliability
- PC4. prepare test after each checkpoint
- PC5. verify PFA if necessary and maintain reliability
- **PC6.** verify DPPM and life of the product
- PC7. identify early and mature failures

Reliability Test Equipment Operation

To be competent, the user/individual on the job must be able to:

- PC8. identify reliability tools required for products
- PC9. check the basic operation procedure
- PC10. identify loading and unloading samples
- PC11. perform basic programming
- PC12. identify failures
- PC13. perform testing equipment required to verify the failures
- PC14. identify reliability conditions such as temperature, humidity, shock required for tastings
- PC15. check all safety rules and guidelines inside the lab
- PC16. guide the reliability team to define reliability specifications

Reliability Procedure and flow

To be competent, the user/individual on the job must be able to:

- PC17. identify international reliability standards such as JEDEC
- **PC18.** identify reliability specifications using JEDEC Standards
- PC19. prepare reliability documents with flow and specifications required to test
- PC20. check which reliability test is required for which product









- PC21. test the reliability flow and start the procedure for new products
- **PC22.** understand the PCN's & ECN's reliability requirements
- **PC23.** prepare a report and get approvals

Knowledge and Understanding (KU)

The individual on the job needs to know and understand:

- KU1. the use of Auto CAD and other equivalent design tools
- KU2. the wafer structure and processing, and wire material properties
- **KU3.** the importance of determining the customer requirements and collecting data from competitors' specs
- KU4. how to perform reverse analysis to get the die to attach and wire bonding specifications
- **KU5.** the importance of identifying the critical and normal dimension requirements as per the customer requirements
- **KU6.** the importance and process of defining the dimension specifications to meet the customer requirements
- KU7. the Joint Electron Device Engineering Council (JEDEC) standard
- KU8. the customer bonding diagram
- **KU9.** the importance of specifying the wire bonding material that fulfils the bonding drawing and electrical, mechanical, and thermal specifications
- KU10. how to perform drawing activities bonding drawing
- KU11. how to verify the die-attach staking structure
- KU12. how to verify rubber tip for die attach and capillary for wire bonding drawing
- KU13. how to identify magazine drawing and cassette drawing

Generic Skills (GS)

User/individual on the job needs to know how to:

- GS1. write work-related notes and maintain relevant records
- **GS2.** read the relevant literature to get the latest updates about the field of work
- GS3. listen attentively to understand the information/ instructions being shared by the speaker
- GS4. communicate politely and professionally
- GS5. plan and prioritize tasks to ensure timely completion
- GS6. evaluate all possible solutions to a problem to select the best one
- **GS7.** co-ordinate with the co-workers to achieve work objectives
- GS8. identify possible disruptions to work and take appropriate preventive measures
- GS9. take quick decisions to deal with workplace emergencies/ accidents







Assessment Criteria

| Assessment Criteria for Outcomes | Theory Marks | Practical Marks | Project Marks | Viva Marks |
|---|-----------------|--------------------|------------------|---------------|
| Reliability Test Requirement | 12 | 16 | - | 2 |
| PC1. identify the customer's reliability requirements | 2 | 3 | - | 1 |
| PC2. verify internal reliability requirements based on customers' requirements | 2 | 3 | - | 1 |
| PC3. prepare a sample for reliability | 2 | 2 | - | - |
| PC4. prepare test after each checkpoint | 2 | 2 | - | - |
| PC5. verify PFA if necessary and maintain reliability | 2 | 2 | - | - |
| PC6. verify DPPM and life of the product | 1 | 2 | - | - |
| PC7. identify early and mature failures | 1 | 2 | - | - |
| Reliability Test Equipment Operation | 16 | 18 | - | 4 |
| PC8. identify reliability tools required for products | 2 | 2 | - | 1 |
| PC9. check the basic operation procedure | 2 | 2 | - | 1 |
| PC10. identify loading and unloading samples | 2 | 2 | - | 1 |
| PC11. perform basic programming | 2 | 2 | - | 1 |
| PC12. identify failures | 2 | 2 | - | - |
| PC13. perform testing equipment required to verify the failures | 2 | 2 | - | - |
| PC14. identify reliability conditions such as temperature, humidity, shock required for tastings | 2 | 2 | - | - |
| PC15. check all safety rules and guidelines inside the lab | 1 | 2 | - | - |
| PC16. guide the reliability team to define reliability specifications | 1 | 2 | - | - |
| Reliability Procedure and flow | 12 | 16 | - | 4 |









| Assessment Criteria for Outcomes | Theory Marks | Practical Marks | Project Marks | Viva Marks |
|--|-----------------|--------------------|------------------|---------------|
| PC17. identify international reliability standards such as JEDEC | 2 | 3 | - | 1 |
| PC18. identify reliability specifications using JEDEC Standards | 2 | 3 | - | 1 |
| PC19. prepare reliability documents with flow and specifications required to test | 2 | 2 | - | 1 |
| PC20. check which reliability test is required for which product | 2 | 2 | - | 1 |
| PC21. test the reliability flow and start the procedure for new products | 2 | 2 | - | - |
| PC22. understand the PCN's & ECN's reliability requirements | 1 | 2 | - | - |
| PC23. prepare a report and get approvals | 1 | 2 | - | - |
| NOS Total | 40 | 50 | - | 10 |









National Occupational Standards (NOS) Parameters

| NOS Code | ELE/N0165 |
|---------------------|----------------------------|
| NOS Name | Reliability Flow & Testing |
| Sector | Electronics |
| Sub-Sector | Semiconductor & Components |
| Occupation | Production-S&C |
| NSQF Level | 5 |
| Credits | TBD |
| Version | 1.0 |
| Last Reviewed Date | 31/03/2022 |
| Next Review Date | 31/07/2025 |
| NSQC Clearance Date | 31/03/2022 |







ELE/N9905: Work effectively at the workplace

Description

This unit is about the communicating and managing work effectively at the workplace as well as taking measures to enhance own competence and working in a disciplined and ethical manner.

Scope

The scope covers the following :

- Communicate effectively at the workplace
- Work effectively
- Maintain and enhance professional competence
- Work in a disciplined and ethical manner
- Uphold social diversity at the workplace

Elements and Performance Criteria

Communicate effectively at the workplace

To be competent, the user/individual on the job must be able to:

- **PC1.** exchange information and instruction with colleagues, and seek clarifications and feedback as necessary
- PC2. assist colleagues where required
- **PC3.** follow business communication etiquette in all interactions and communicative formats (online, digital, and in-person)
- **PC4.** document and share all relevant information with stakeholders in agreed formats and as per agreed timelines

Work effectively

To be competent, the user/individual on the job must be able to:

- PC5. identify and obtain clarity regarding organisational, team and own goals and targets
- PC6. prioritise and plan work in order to achieve goals and targets
- **PC7.** monitor own and team performance as per agreed plan
- PC8. complete duties accurately, systematically and within required timeframes
- **PC9.** express emotions appropriately at the workplace and manage own response to heightened emotions
- PC10. maintain orderliness and cleanliness in the work area

Maintain and enhance professional competence

To be competent, the user/individual on the job must be able to:

- PC11. identify own strengths and weaknesses in relation to goals and targets
- PC12. adapt self, service, or product to meet success criteria
- PC13. seek and select opportunities for continuous professional development
- PC14. formulate a professional development plan to enhance capabilities









- **PC15.** build or contribute to the organizational knowledge base of cases, clients, issues, solutions, and innovations
- PC16. examine developments and trends in field of work and their potential impact on work
- **PC17.** take feedback from peers, supervisors and clients to improve own performance and practices *Work in a disciplined and ethical manner*

To be competent, the user/individual on the job must be able to:

- **PC18.** perform tasks as per workplace standards, organisational policies and legislative requirements
- **PC19.** display appropriate professional appearance at the workplace and adhere to the organisational dress code
- **PC20.** demonstrate responsible and disciplined behaviour at the workplace such as punctuality; completing tasks as per given time and standards; demonstrating professional behaviour at all times, adopting environment- friendly practices, etc.
- **PC21.** identify the cause of conflict and options for resolution with peers or escalate grievances and problems to appropriate authority as per procedure for conflict resolution
- **PC22.** protect the rights of the client and organisation when delivering services
- **PC23.** ensure services are delivered equally to all clients regardless of personal and cultural beliefs
- **PC24.** operate within an agreed ethical code of practice and report unethical conduct to the appropriate authorities
- PC25. follow organisational guidelines and legal requirements on disclosure and confidentiality

Uphold social diversity at the workplace

To be competent, the user/individual on the job must be able to:

- **PC26.** recognize and evaluate biased practices against underrepresented groups like women and persons with disabilities, in workplace systems and processes
- **PC27.** identify and report discrimination and harassment based on gender, disability, or cultural difference at the workplace
- **PC28.** use inclusive or neutral language and gestures in all interactions
- PC29. respect the personal and professional space of others
- **PC30.** access grievance redressal mechanisms as per legislations

Knowledge and Understanding (KU)

The individual on the job needs to know and understand:

- **KU1.** organisation's policies on dress code, workplace timings, workplace behaviour, performance management, incentives, delivery standards, information security, etc.
- **KU2.** organizational hierarchy and escalation matrix
- **KU3.** importance of the individual's role in the workflow
- KU4. organisational norms on health, safety and sustainability
- KU5. work area inspection procedures and practices
- **KU6.** professional etiquette and grooming









- **KU7.** communication etiquette across communicative mediums (online, digital, and in-person) including strategies/methods for sharing information, documentation, and providing and receiving feedback
- **KU8.** importance of self-evaluations and developing a continuous learning and professional development plan
- KU9. developments and trends impacting professional practice
- **KU10.** importance of taking and using feedback from colleagues and clients to identify and introduce improvements in work performance
- **KU11.** professional ethics and workplace norms on reporting and/or penalizing unethical behaviour and practices.
- KU12. guidelines and legal requirements on disclosure, confidentiality, and conflicts of interest
- **KU13.** strategies for collaboration with colleagues and clients.
- **KU14.** professional responses and strategies against inappropriate language or behaviour toward self and others
- **KU15.** Implicit bias (based on gender, disability, class, caste, colour, race, culture, religion, etc.) and its consequences in the workplace
- **KU16.** organizational guidelines, prevalent legislations and accessibility norms and processes to support PwDs at the workplace
- **KU17.** strategies for time, effort and resource allocation towards the goals.
- **KU18.** basic concepts of work productivity including waste reduction, efficient material usage and optimization of time

Generic Skills (GS)

User/individual on the job needs to know how to:

- **GS1.** complete documentation and forms such as work orders, invoices maintenance records activity logs, attendance sheets as per organizational format in English and/or local language
- GS2. write basic accident or incident report accurately in an appropriate format
- **GS3.** read warnings, instructions and other text material on product labels, components, etc. and relevant signages, warnings, labels or descriptions on equipment, etc. while carrying out work activities
- **GS4.** convey and share technical information clearly using appropriate language
- **GS5.** clarify task-related information
- **GS6.** liaise with authorities and supervisors as per organizational protocol
- **GS7.** listen, speak, and write in an inclusive, respectful manner in line with organizational protocol
- **GS8.** seek clarification from immediate supervisor or responsible authority or exercise most appropriate solutions to safety breaches at work
- **GS9.** report to the supervisor and when to deal with a colleague depending on the type of concern
- **GS10.** deliver product to next work process on time
- GS11. improve work process and report potential areas of delays and disruptions
- **GS12.** communicate problems appropriately to others
- **GS13.** identify symptoms of the fault to the cause of the problem and resolve, otherwise seek assistance and support from other sources to solve the problem







- **GS14.** anticipate and avoid hazards that may occur during repairs because of tools, materials used or repair processes
- **GS15.** complete tasks efficiently and accurately within stipulated time
- **GS16.** appreciate and respect social diversity in all professional settings
- **GS17.** develop awareness and accountability for perspectives on gender, disabilities, and sociocultural issues leading to discrimination, bias, or harassment at the workplace
- **GS18.** maintain positive and effective relationships with colleagues and customers







Assessment Criteria

| Assessment Criteria for Outcomes | Theory Marks | Practical Marks | Project Marks | Viva Marks |
|--|-----------------|--------------------|------------------|---------------|
| Communicate effectively at the workplace | 5 | 13 | - | - |
| PC1. exchange information and instruction with colleagues, and seek clarifications and feedback as necessary | 1 | 3 | - | - |
| PC2. assist colleagues where required | 1 | 3 | - | - |
| PC3. follow business communication etiquette in all interactions and communicative formats (online, digital, and in-person) | 1 | 4 | _ | _ |
| PC4. document and share all relevant information with stakeholders in agreed formats and as per agreed timelines | 2 | 3 | - | - |
| Work effectively | 6 | 13 | - | - |
| PC5. identify and obtain clarity regarding organisational, team and own goals and targets | 1 | 2 | - | - |
| PC6. prioritise and plan work in order to achieve goals and targets | 1 | 2 | - | - |
| PC7. monitor own and team performance as per agreed plan | 1 | 2 | - | - |
| PC8. complete duties accurately, systematically and within required timeframes | 1 | 2 | - | - |
| PC9. express emotions appropriately at the workplace and manage own response to heightened emotions | 1 | 2 | - | _ |
| PC10. maintain orderliness and cleanliness in the work area | 1 | 3 | - | - |
| Maintain and enhance professional competence | 8 | 7 | - | - |
| PC11. identify own strengths and weaknesses in relation to goals and targets | 1 | 1 | _ | - |
| PC12. adapt self, service, or product to meet success criteria | 1 | 1 | - | - |









| Assessment Criteria for Outcomes | Theory Marks | Practical Marks | Project Marks | Viva Marks |
|--|-----------------|--------------------|------------------|---------------|
| PC13. seek and select opportunities for continuous professional development | 1 | 1 | - | - |
| PC14. formulate a professional development plan to enhance capabilities | 2 | 1 | - | - |
| PC15. build or contribute to the organizational knowledge base of cases, clients, issues, solutions, and innovations | 1 | 1 | - | - |
| PC16. examine developments and trends in field of work and their potential impact on work | 1 | 1 | - | - |
| PC17. take feedback from peers, supervisors and clients to improve own performance and practices | 1 | 1 | - | - |
| Work in a disciplined and ethical manner | 11 | 16 | - | - |
| PC18. perform tasks as per workplace standards, organisational policies and legislative requirements | 2 | 2 | - | - |
| PC19. display appropriate professional appearance at the workplace and adhere to the organisational dress code | 1 | 2 | - | - |
| PC20. demonstrate responsible and disciplined behaviour at the workplace such as punctuality; completing tasks as per given time and standards; demonstrating professional behaviour at all times, adopting environment- friendly practices, etc. | 1 | 2 | - | - |
| PC21. identify the cause of conflict and options for resolution with peers or escalate grievances and problems to appropriate authority as per procedure for conflict resolution | 2 | 2 | - | - |
| PC22. protect the rights of the client and organisation when delivering services | 1 | 2 | - | - |
| PC23. ensure services are delivered equally to all clients regardless of personal and cultural beliefs | 1 | 2 | - | - |
| PC24. operate within an agreed ethical code of practice and report unethical conduct to the appropriate authorities | 2 | 2 | - | - |









| Assessment Criteria for Outcomes | Theory Marks | Practical Marks | Project Marks | Viva Marks |
|---|-----------------|--------------------|------------------|---------------|
| PC25. follow organisational guidelines and legal requirements on disclosure and confidentiality | 1 | 2 | - | - |
| Uphold social diversity at the workplace | 10 | 11 | - | - |
| PC26. recognize and evaluate biased practices against underrepresented groups like women and persons with disabilities, in workplace systems and processes | 2 | 2 | _ | - |
| PC27. identify and report discrimination and harassment based on gender, disability, or cultural difference at the workplace | 2 | 2 | - | - |
| PC28. use inclusive or neutral language and gestures in all interactions | 2 | 2 | - | - |
| PC29. respect the personal and professional space of others | 2 | 2 | - | - |
| PC30. access grievance redressal mechanisms as per legislations | 2 | 3 | - | - |
| NOS Total | 40 | 60 | - | - |









National Occupational Standards (NOS) Parameters

| NOS Code | ELE/N9905 |
|---------------------|------------------------------------|
| NOS Name | Work effectively at the workplace |
| Sector | Electronics |
| Sub-Sector | Generic |
| Occupation | Generic - Organizational Behaviour |
| NSQF Level | 4 |
| Credits | TBD |
| Version | 2.0 |
| Last Reviewed Date | 24/02/2022 |
| Next Review Date | 30/12/2026 |
| NSQC Clearance Date | 30/12/2021 |







ELE/N1002: Apply health and safety practices at the workplace

Description

This OS unit is about knowledge and practices relating to health, safety and security that candidates need to use in the workplace.

Scope

The scope covers the following :

- Deal with workplace hazards
- Apply fire safety practices
- Follow emergencies, rescue and first-aid procedures
- Effective waste management/recycling practices

Elements and Performance Criteria

Deal with workplace hazards

To be competent, the user/individual on the job must be able to:

- PC1. identify job-site hazards and possible causes of accident in the workplace
- **PC2.** perform work complying to organizational safe working practices and observing hazard signs displayed on containers, equipment and in various work areas such as inside buildings, in open areas and public spaces, etc.
- **PC3.** use appropriate personal protective equipment (PPE) for specific tasks and work conditions, contaminant (concentration w.r.t air) requirements and severity of hazard while conforming to the Indian/International standards
- **PC4.** follow standard safety procedures while handling tool/ ,equipment, hazardous substances and while working in hazardous environments
- **PC5.** dispose electronic waste (such as toxins; metals such as lead, cadmium, barium; flame retardant plastics, welding slag etc.) as per industry approved techniques
- **PC6.** avoid damage of components due to negligence in electrostatic discharge (ESD) procedures
- **PC7.** locate general health and safety equipment in the workplace such as fire extinguishers; first aid equipment; safety instruments, clothing and installations (fire exits, exhaust fans)
- PC8. maintain appropriate posture while handling heavy objects
- PC9. apply good housekeeping practices at all times

Apply fire safety practices

To be competent, the user/individual on the job must be able to:

- **PC10.** take preventive measures to prevent fire hazards
- **PC11.** use appropriate fire extinguishers for different types of fires
 - Types of fires: Class A: e.g. ordinary solid combustibles, such as wood, paper, cloth, plastic, charcoal, etc.; Class B: flammable liquids and gases, such as gasoline, propane, diesel fuel, tar, cooking oil, and similar substances; Class C: e.g. electrical equipment such as appliances, wiring, breaker panels, etc. (These categories of fires become Class A, B, and D fires when the electrical equipment that initiated the fire is no l
- PC12. exhibit rescue and first-aid techniques in case of fire or electrocution









Follow emergencies, rescue and first-aid procedures

To be competent, the user/individual on the job must be able to:

- **PC13.** administer appropriate first aid to victims in case of bleeding, burns, choking, electric shock, poisoning etc.
- PC14. administer first aid to victims in case of a heart attack or cardiac arrest due to electric shock,
- **PC15.** participate regularly in emergency procedures such as raising alarm, safe/efficient, evacuation, correct means of taking shelter and escaping, correct assembly point, roll call, correct return to work
- PC16. use correct method to move injured people and others during an emergency

Effective waste management/recycling practices

To be competent, the user/individual on the job must be able to:

- PC17. identify recyclable and non-recyclable, and hazardous waste generated
- PC18. segregate waste into different categories
- PC19. ensure disposal of non-recyclable waste appropriately
- PC20. deposit non-recyclable and reusable material at identified location
- PC21. follow processes specified for disposal of hazardous waste

Knowledge and Understanding (KU)

The individual on the job needs to know and understand:

- **KU1.** importance of working in clean and safe work environment following safety practices and procedures
- **KU2.** health and safety roles and responsibilities of relevant personnel within and outside the organisation
- **KU3.** key internal and external sources of health and safety information
- KU4. basic knowledge of electronic devices and related health risks
- KU5. meaning of hazards and risks
- **KU6.** various types of health and safety hazards commonly present in the work environment such as physical hazards, electrical hazards, chemical hazards, fire hazards, equipment related hazards, health hazards, etc.
- KU7. methods of accident prevention
- KU8. importance of using protective clothing/equipment while working
- KU9. general principles for identifying and controlling health and safety risks
- **KU10.** main hazards and preventive as well as control measures while working with different types of equipment
- **KU11.** importance of carrying out electrical and non-electrical isolation to prevent hazards from loss of machine/system/process control
- **KU12.** main hazards and preventive as well as control measures when working with electrical systems or using electrical equipment
- KU13. forms and classifications of hazardous substances
- KU14. safe working practices while working at various hazardous sites
- **KU15.** prevention and control measures to reduce risks from exposure to hazardous substances









- **KU16.** health effects associated with exposure to noise and vibration and the appropriate control measures
- **KU17.** precautionary activities to prevent the fire accident
- **KU18.** various causes of fire such as heating of metal, spontaneous ignition, sparking, electrical eating, loose fires (smoking, welding, etc.) chemical fires etc.
- KU19. techniques of using the different fire extinguishers
- KU20. different methods and material to extinguish fires
- KU21. different materials used for extinguishing fire such as sand, water, foam, CO2, dry powder
- KU22. rescue techniques used during a fire hazard
- KU23. various types of safety signs and their meaning
- **KU24.** basic first aid treatment relevant to the common work place injuries e.g. shock, electrical shock, bleeding, breaks to bones, minor burns, resuscitation, poisoning, eye injuries
- KU25. contents of written accident report
- KU26. potential injuries and ill health associated with incorrect handing of tools and equipment
- KU27. safe lifting and carrying practices
- KU28. potential impact to a person who is moved incorrectly
- KU29. personal safety, health and dignity issues relating to the movement of a person by others
- KU30. ESD measures and 5S
- KU31. efficient utilization and management of material and water
- **KU32.** ways to recognize common electrical problems and practices of conserving electricity
- **KU33.** usage of different colours of dustbins, categorization of waste into dry, wet, recyclable, nonrecyclable and items of single-use plastics
- KU34. organization's procedure for minimizing waste
- **KU35.** waste management and methods of waste disposal
- KU36. common sources of pollution and ways to minimize it
- **KU37.** names, contact information and location of people responsible for health and safety in the workplace
- **KU38.** location of documents and equipment for health and safety compliance/practices in the workplace
- KU39. safety notices, signs and instructions at workplace

Generic Skills (GS)

User/individual on the job needs to know how to:

- **GS1.** interpret general health and safety guidelines labels, charts, signages
- GS2. read operation manuals
- **GS3.** write health and safety compliance report
- GS4. write an accident/incident report in local language or English
- **GS5.** provide an emergency or safety incident brief to seniors or relevant authorities in a calm, clear and to-the-point manner
- GS6. communicate general health and safety guidelines to colleagues/co-workers







- **GS7.** communicate appropriately with co-workers in order to clarify instructions and other issues
- **GS8.** act in case of any potential hazards observed in the work place
- **GS9.** plan and organize their own work schedule, work area, tools, equipment in compliance with organizational policies for health, safety and security
- GS10. take adequate measures to ensure the safety of clients and visitors at the workplace
- **GS11.** identify immediate or temporary solutions to resolve delays
- GS12. evaluate the work area for health and safety risks or hazards
- **GS13.** use cause and effect relations to anticipate potential issues, problems and their solution in the work area related to safety
- GS14. recognise emergency and potential emergency situations
- GS15. protect self and others from a health and safety risk or hazard
- **GS16.** communicate and collaborate to incorporate sustainable practices (greening) in workplace processes
- GS17. record data on waste disposal at workplace







Assessment Criteria

| Assessment Criteria for Outcomes | Theory Marks | Practical Marks | Project Marks | Viva Marks |
|--|-----------------|--------------------|------------------|---------------|
| Deal with workplace hazards | 20 | 31 | - | - |
| PC1. identify job-site hazards and possible causes of accident in the workplace | 2 | 3 | - | - |
| PC2. perform work complying to organizational safe working practices and observing hazard signs displayed on containers, equipment and in various work areas such as inside buildings, in open areas and public spaces, etc. | 3 | 4 | - | - |
| PC3. use appropriate personal protective equipment (PPE) for specific tasks and work conditions, contaminant (concentration w.r.t air) requirements and severity of hazard while conforming to the Indian/International standards | 3 | 4 | - | - |
| PC4. follow standard safety procedures while handling tool/ ,equipment, hazardous substances and while working in hazardous environments | 3 | 4 | - | - |
| PC5. dispose electronic waste (such as toxins; metals such as lead, cadmium, barium; flame retardant plastics, welding slag etc.) as per industry approved techniques | 2 | 4 | - | _ |
| PC6. avoid damage of components due to negligence in electrostatic discharge (ESD) procedures | 2 | 3 | - | - |
| PC7. locate general health and safety equipment in the workplace such as fire extinguishers; first aid equipment; safety instruments, clothing and installations (fire exits, exhaust fans) | 2 | 3 | - | - |
| PC8. maintain appropriate posture while handling heavy objects | 1 | 3 | - | - |
| PC9. apply good housekeeping practices at all times | 2 | 3 | - | - |
| Apply fire safety practices | 4 | 9 | - | - |
| PC10. take preventive measures to prevent fire hazards | 2 | 3 | - | - |









| Assessment Criteria for Outcomes | Theory Marks | Practical Marks | Project Marks | Viva Marks |
|---|-----------------|--------------------|------------------|---------------|
| PC11. use appropriate fire extinguishers for different types of fires Types of fires: Class A: e.g. ordinary solid combustibles, such as wood, paper, cloth, plastic, charcoal, etc.; Class B: flammable liquids and gases, such as gasoline, propane, diesel fuel, tar, cooking oil, and similar substances; Class C: e.g. electrical equipment such as appliances, wiring, breaker panels, etc. (These categories of fires become Class A, B, and D fires when the electrical equipment that initiated the fire is no l | 1 | 3 | - | - |
| PC12. exhibit rescue and first-aid techniques in case of fire or electrocution | 1 | 3 | - | - |
| Follow emergencies, rescue and first-aid procedures | 6 | 13 | - | - |
| PC13. administer appropriate first aid to victims in case of bleeding, burns, choking, electric shock, poisoning etc. | 1 | 3 | _ | - |
| PC14. administer first aid to victims in case of a heart attack or cardiac arrest due to electric shock, | 1 | 2 | - | - |
| PC15. participate regularly in emergency procedures such as raising alarm, safe/efficient, evacuation, correct means of taking shelter and escaping, correct assembly point, roll call, correct return to work | 2 | 4 | - | - |
| PC16. use correct method to move injured people and others during an emergency | 2 | 4 | - | - |
| Effective waste management/recycling practices | 5 | 12 | - | - |
| PC17. identify recyclable and non-recyclable, and hazardous waste generated | 1 | 3 | - | - |
| PC18. segregate waste into different categories | 1 | 2 | - | - |
| PC19. ensure disposal of non-recyclable waste appropriately | 1 | 2 | - | - |
| PC20. deposit non-recyclable and reusable material at identified location | 1 | 3 | - | - |









| Assessment Criteria for Outcomes | Theory Marks | Practical Marks | Project Marks | Viva Marks |
|---|-----------------|--------------------|------------------|---------------|
| PC21. follow processes specified for disposal of hazardous waste | 1 | 2 | - | - |
| NOS Total | 35 | 65 | - | - |







National Occupational Standards (NOS) Parameters

| NOS Code | ELE/N1002 |
|---------------------|--|
| NOS Name | Apply health and safety practices at the workplace |
| Sector | Electronics |
| Sub-Sector | Generic |
| Occupation | Generic - Health Safety |
| NSQF Level | 4 |
| Credits | TBD |
| Version | 3.0 |
| Last Reviewed Date | 24/02/2022 |
| Next Review Date | 03/05/2026 |
| NSQC Clearance Date | 03/05/2023 |

Assessment Guidelines and Assessment Weightage

Assessment Guidelines

1. Criteria for assessment for each Qualification Pack will be created by the Sector Skill Council. Each Performance Criteria (PC) will be assigned marks proportional to its importance in NOS. SSC will also lay down proportion of marks for Theory and Skills Practical for each PC.

2. The assessment for the theory part will be based on knowledge bank of questions created by the SSC.

3. Individual assessment agencies will create unique question papers for theory part for each candidate at each examination/training centre (as per assessment criteria below.)

4. Individual assessment agencies will create unique evaluations for skill practical for every student at each examination/training centre based on these criteria.

5. To pass the Qualification Pack, every trainee should score a minimum of 70% in every NOS.

6. In case of successfully passing only certain number of NOS's, the trainee is eligible to take subsequent assessment on the balance NOS's to pass the Qualification Pack

Minimum Aggregate Passing % at QP Level : 70









(**Please note**: Every Trainee should score a minimum aggregate passing percentage as specified above, to successfully clear the Qualification Pack assessment.)

Assessment Weightage

Compulsory NOS

| National Occupational Standards | Theory Marks | Practical Marks | Project Marks | Viva Marks | Total Marks | Weightage |
|---|-----------------|--------------------|------------------|---------------|----------------|-----------|
| ELE/N0160.Operate chemical- related process | 40 | 50 | - | 10 | 100 | 15 |
| ELE/N0161.Operate optical microscope and X-Ray Machine | 40 | 50 | - | 10 | 100 | 15 |
| ELE/N0162.Operate Scanning Electron Microscope (SEM), Confocal Scanning Electron Microscopy (CSEM) & Focused Ion Beam (FIB) | 40 | 50 | - | 10 | 100 | 15 |
| ELE/N0163.Understanding of full failure Analysis flow | 40 | 50 | - | 10 | 100 | 15 |
| ELE/N0164.Report Preparation & guidance to the Process Engineer | 40 | 50 | - | 10 | 100 | 15 |
| ELE/N0165.Reliability Flow & Testing | 40 | 50 | - | 10 | 100 | 15 |
| ELE/N9905.Work effectively at the workplace | 40 | 60 | _ | - | 100 | 5 |
| ELE/N1002.Apply health and safety practices at the workplace | 35 | 65 | - | - | 100 | 5 |
| Total | 315 | 425 | - | 60 | 800 | 100 |







Acronyms

| NOS | National Occupational Standard(s) |
|------|---|
| NSQF | National Skills Qualifications Framework |
| QP | Qualifications Pack |
| TVET | Technical and Vocational Education and Training |







Glossary

| Sector | Sector is a conglomeration of different business operations having similar business and interests. It may also be defined as a distinct subset of the economy whose components share similar characteristics and interests. |
|---|--|
| Sub-sector | Sub-sector is derived from a further breakdown based on the characteristics and interests of its components. |
| Occupation | Occupation is a set of job roles, which perform similar/ related set of functions in an industry. |
| Job role | Job role defines a unique set of functions that together form a unique employment opportunity in an organisation. |
| Occupational Standards (OS) | OS specify the standards of performance an individual must achieve when carrying out a function in the workplace, together with the Knowledge and Understanding (KU) they need to meet that standard consistently. Occupational Standards are applicable both in the Indian and global contexts. |
| Performance Criteria (PC) | Performance Criteria (PC) are statements that together specify the standard of performance required when carrying out a task. |
| National Occupational Standards (NOS) | NOS are occupational standards which apply uniquely in the Indian context. |
| Qualifications Pack (QP) | QP comprises the set of OS, together with the educational, training and other criteria required to perform a job role. A QP is assigned a unique qualifications pack code. |
| Unit Code | Unit code is a unique identifier for an Occupational Standard, which is denoted by an 'N' |
| Unit Title | Unit title gives a clear overall statement about what the incumbent should be able to do. |
| Description | Description gives a short summary of the unit content. This would be helpful to anyone searching on a database to verify that this is the appropriate OS they are looking for. |
| Scope | Scope is a set of statements specifying the range of variables that an individual may have to deal with in carrying out the function which have a critical impact on quality of performance required. |









| Knowledge and Understanding (KU) | Knowledge and Understanding (KU) are statements which together specify the technical, generic, professional and organisational specific knowledge that an individual needs in order to perform to the required standard. |
|-------------------------------------|--|
| Organisational Context | Organisational context includes the way the organisation is structured and how it operates, including the extent of operative knowledge managers have of their relevant areas of responsibility. |
| Technical Knowledge | Technical knowledge is the specific knowledge needed to accomplish specific designated responsibilities. |
| Core Skills/ Generic Skills (GS) | Core skills or Generic Skills (GS) are a group of skills that are the key to learning and working in today's world. These skills are typically needed in any work environment in today's world. These skills are typically needed in any work environment. In the context of the OS, these include communication related skills that are applicable to most job roles. |
| Electives | Electives are NOS/set of NOS that are identified by the sector as contributive to specialization in a job role. There may be multiple electives within a QP for each specialized job role. Trainees must select at least one elective for the successful completion of a QP with Electives. |
| Options | Options are NOS/set of NOS that are identified by the sector as additional skills. There may be multiple options within a QP. It is not mandatory to select any of the options to complete a QP with Options. |